

Johannesburg Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 107/2022

28 July 2022

REAL-TIME CLEARING (RTC) CUSTOMER TEST SERVICE (CTS2A) AND STAGING (ETE) PASSWORD CONFIGURATION UPDATE - 26 AUGUST 2022

Clients are advised that the JSE will be updating the Real-Time Clearing (RTC) user password length. The update forms part of JSE password policy and compliance efforts.

The activities will take place in the CTS-Release (2A) and Staging (ETE) environments on Friday, 26 August 2022 after end of day activities are complete.

On Monday, 29 August 2022, all RTC users will be prompted to change their passwords.

The new password must conform to the following password requirements/standards.

- Password must be 14 characters long.
- Password must contain at least one integer (number).
- Password will expire every 30 days.
- Password history will be set to 10.

Please note there are no RTC code changes associated with this password policy configuration.

The CTS-Release (2A) and Staging (ETE) environments will be available to clients on Monday, 29 August 2022.

Please refer all queries to customersupport@jse.co.za

Markets / Services:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environments:

- CTS Release 2A
- Staging (ETE)

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520-7777 or customersupport@ise.co.za

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